

## Camping guidelines

We want you to have a great stay here with us, to ensure that and with you in mind, we have created our campsite guidelines. We respectfully ask that these are followed and if not, we may have to ask you to leave.

### Barbecues

You are permitted to use a barbecue, provided they are raised off the ground and in a suitable container. We ask that all barbecues are extinguished by 10pm and you dispose of them responsibly. When using disposable barbecues please fully extinguish before discarding, this will guard against fire. Please be aware that we may ask you to stop using your barbecue in times of dry weather due to a higher risk of fire.

### Cleanliness

Please ensure your pitch is kept clean and tidy during your stay. On departure please remove all rubbish and take it to the bins provided.

### Departure

We politely ask you to vacate your pitch by 10am on departure day and report to reception before you leave.

### Dogs

Dogs are welcome here at the campsite, but we ask whilst here that you keep them on a lead and always clean up after them.

### Fires, fire pits and generators

Please note we do not permit open fires, fire pits, wood burning or use of generators. These will be removed, and you may be asked to leave.

### Gazebos

Use of a gazebo or canopy is allowed providing it fits within the dimensions of your pitch.

### Noise

Please be respectful of your neighbours, let them enjoy the tranquillity of the forest by keeping the noise levels down between 10pm - 8am.

### Our environment

We care about the environment and it is our responsibility to safeguard it, therefore we ask you to be a responsible visitor to the forest. Please protect the surrounding trees by not hanging anything from them and or setting off any fireworks. Keep our wildlife wild by not feeding them and enjoy your den building in the forest but not near the pitches.

### Pitches

Camping pitches must be at least 3m away from others and you can only use one wind break per pitch. If on a hard-standing pitch, you must only occupy your pitch.

There are fire extinguishers and emergency action notices on stations located throughout the campsite. Please familiarise yourself with their location upon arrival.

### Reception

Our opening hours may vary, but these will be displayed on the door of the Forest Retreat. Outside of reception opening hours, we will display the emergency on call duty manager's details on the door.

### Speed limit

The campsite speed limit is 10mph. Please take special care in areas where children are playing.

### Visitors

Visitors to your pitch are welcome during reception opening hours, we ask they park at reception and sign in. A small car parking fee may be applicable.

**Failure to comply to these campsite rules will result in additional fees being incurred and possible removal from the campsite. The management reserves the right to review and change these rules at any time. Any changes made will be of immediate effect.**